

WHO DO I CALL IF I HAVE A QUESTION?

If you have or believe you may be eligible for Medicaid and

- You need to know where to go to apply for Medicaid, or
- You need information about how to get mental health services, or
- You have a complaint about a service, a provider or access to services call

**Department of Health Care Policy
and Financing**
303-866-3513 or
outside the metro area 1-800-221-3943
TTY 303-866-3883

If you do not have Medicaid and

- You need information about how to get mental health services, or
- You have a complaint about a service, a provider or access to services call

**Department of Human Services,
Division of Mental Health**
303-866-7400 or
outside the metro area 1-800-811-7648
TDD 303-866-7471

This brochure is available at

Department of Human Services Office of Behavioral Health and Housing

Division of Mental Health

3824 West Princeton Circle
Denver, CO 80236-3111
Phone (303) 866-7400 or
outside the metro area:
1-(800) 811-7648
Fax (303) 866-7428
[www.cdhs.state.co.us/ohr/mhs/
index.html](http://www.cdhs.state.co.us/ohr/mhs/index.html)

Department of Health Care Policy and Financing

1570 Grant Street
Denver, CO 80203-1818
Phone (303) 866-3513 or
outside the metro area:
1 (800) 221-3943
Fax (303) 866-4411
www.chcpf.state.co.us

COLORADO'S PUBLICLY FUNDED MENTAL HEALTH SYSTEM



(This brochure is created pursuant to 26-4-123(7), C. R. S., as enacted by HB04-1265)

Colorado's Publicly Funded Mental Health System:

- Provides mental health services to Coloradans of all ages who do not have mental health insurance coverage or who have Medicaid.
- Includes services provided by
 - Community Mental Health Centers
 - Specialty Clinics
 - State Mental Health Hospitals (Institutes)
 - Individual Providers
 - Residential Placements
- Is paid for with state fund dollars, federal grant dollars, state and federal Medicaid dollars, local government dollars, client fees, private insurance funds and private donations and grants.
- Is monitored by two state agencies:

DEPARTMENT OF HUMAN SERVICES

AND

DEPARTMENT OF HEALTH CARE POLICY AND FINANCING

The purpose of this brochure is to help Colorado residents understand the roles of the two departments.

Department of Human Services

The **Department of Human Services** (DHS) has many responsibilities within the publicly funded mental health system.

- ☞ To purchase non-Medicaid community mental health services for Colorado including*:
 - ◆ Approving community mental health programs
 - ◆ Adopting standards, rules and regulations
 - ◆ Conducting training programs
 - ◆ Monitoring and ensuring high quality, accessible mental health services
 - ◆ Responding to complaints from non-Medicaid consumers
- ☞ To approve/designate facilities for 72 hour treatment and evaluation under the Care and Treatment of the Mentally Ill Act*
- ☞ To receive federal grants for Colorado mental health services as the official mental health authority*
- ☞ To administer the Colorado Mental Health Institute at Fort Logan and the Mental Health Institute at Pueblo

*The **Division of Mental Health** within DHS performs these functions.

Department of Health Care Policy and Financing

The **Department of Health Care Policy and Financing** (HCPF) is designated as the single state agency to administer Colorado's Medicaid program.

Medicaid is a health care benefit program for low income and special needs Colorado residents.

There are three types of Medicaid mental health programs:

- ☞ The Medicaid Community Mental Health Services Program
- ☞ Medicaid fee-for-service mental health services
- ☞ Home and Community Based Mentally Ill Waiver

HCPF's responsibility within the publicly funded mental health system is to administer the Medicaid program statewide including:

- ☞ Contracting with mental health providers
- ☞ Adopting standards, rules and regulations for the Medicaid program
- ☞ Monitoring mental health providers to ensure high quality, accessible mental health services
- ☞ Responding to complaints regarding the Medicaid program, services and providers